

Integrated Solutions for Public Power

ENGINEERING & OPERATIONS CUSTOMER CONNECTIONS BUSINESS & FINANCE SYSTEM IMPROVEMENT

Hometown Connections is a national resource for community-owned utilities as a trusted provider of guidance and quality products/services. Through Hometown Connections, APPA members gain access to discount pricing from the industry's leading vendors, as well as comprehensive consulting support in the areas of organization assessment, strategic planning, governance training, market research, and staffing.

Hometown Connections Marketing Network

- Alabama Municipal Electric Authority
- American Municipal Power, Inc.
- Electric Cities of Georgia
- ElectriCities of NC
- Energy Northwest
- Florida Municipal Electric Association
- Illinois Municipal Electric Agency
- Indiana Municipal Electric Association
- Indiana Municipal Power Agency
- Kansas Power Pool
- Kentucky Municipal Utilities Association
- Michigan Municipal Electric Association
- Missouri Public Utility Alliance
- Missouri River Energy Services
- Municipal Electric Systems of Oklahoma
- Oklahoma Municipal Power Authority
- Nebraska Municipal Power Pool
- Piedmont Municipal Power Agency
- Tennessee Municipal Electric Power Association
- Texas Public Power Association
- Phyllis E. Currie—California
- Gary Stauffer—Idaho, Washington
- Dan Ebert—Illinois, Iowa, Mich, Minn., Wisc.
- Thomas E. Nanney—Tennessee
- Walter R. McGrath—Northeast

ENGINEERING & OPERATIONS



Bringing the Benefits of New Technologies to Public Power

The integrated products and services offered through Hometown Connections in support of utility Engineering & Operations include AMI, OMS, SCADA/distribution automation systems, GIS systems, distributed generation, mobile workforce solutions, engineering analysis software, operations management software, and cybersecurity.

BUSINESS & FINANCE



The Right Systems, Strategies and People for Today's Marketplace

Hometown Connections joins with public power's leading consultants and software providers to deliver CIS/billing, financials, workforce solutions, energy trading/risk management, meter & operational data management, and business planning & financial policy guidance.

CUSTOMER CONNECTIONS



Empowering the Community with New Information and Tools

The companies partnered with Hometown Connections enable a public power utility to collect and deploy data to respond quickly to outages or inquiries, keep customers informed of system events, offer customers backup and peak shaving generation, help customers reduce costs through community solar projects and LED streetlights, let customer research drive utility program design, and empower customers to participate in a variety of energy efficiency programs.

SYSTEM IMPROVEMENT



Applying Public Power's Best Practices to Each Utility

Based on experience addressing utility operations with more than 900 public power utilities, the staff of Hometown Connections and its partners provide consulting and facilitation needed to maintain a high level of service quality and system performance. Essential support services include organization assessments, customer & employee research, strategic planning, technology planning & implementation, governance training, and workforce solutions.

PRODUCTS AND SERVICES



Clean Energy Collective *Community Solar Solutions*

Partnering with utilities to offer every customer the benefits of solar power generation through locally sited, utility-scale solar PV arrays



Clevest *Mobile Workforce Solutions*

Software for automating and optimizing any field work activity or process to improve response time and effectiveness; national mutual aid registry



Cogsdale Corporation *Customer Information Solutions*

User-friendly, smart grid-enabled billing and financial software



ElectSolve *Meter & Operational Data Management System/IT Services*

Integration platform for data collection systems such as AMI/AMR, SCADA, GIS, CIS, & OMS; IT services and support



Energy Depot *Online Energy Audits and Calculators*

Customer-friendly, personalized energy analysis services powered by OpSolve



GreatBlue Research *Market Research Services*

Partnering with Hometown Connections to provide actionable customer intelligence to public power organizations



Hometown Connections *Utility Management Consulting & Research*

Integrated consulting services based on public power best practices, including strategic planning, customer research and compensation studies



Honeywell Elster *Smart Meters, AMI, Unified Utility Intelligence Software*

Delivering the vital connections utilities need to achieve their greatest possible value from their meter data and enhance operational efficiency



Katama Technologies, Inc. *Technology Planning & Implementation*

Consulting services for deployment of AMI, SCADA, and other electricity distribution automation systems



MFP-Connect™ *Energy Workforce Solutions & Compensation Studies*

Interim workforce solutions with retired power professionals; compensation data, market analysis and salary recommendations for executive positions



Milsoft Utility Solutions *Smart Grid Software*

OMS/GIS/IVR and engineering analysis software



N-Dimension Solutions Inc. *Cybersecurity*

Managed cybersecurity services - continuous threat monitoring, on-demand vulnerability assessment plus access to cybersecurity experts



PowerSecure *Distributed Generation, Solar Power, LED Lighting*

Standby power generation for outages and to reduce peak demand costs, energy savings from LED street lighting



Survalent Technology *SCADA/Advanced Distribution Management Systems*

From entry level turnkey packages to comprehensive solutions



The Energy Authority *Energy Trading & Risk Management Services*

National wholesale energy marketing, portfolio management, advisory and support services uniquely focused on serving public power



Utility Financial Solutions, LLC *Cost of Service Studies/Rate Design*

Cost of service study, rate design, and financial planning for utilities

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Owned by Public Power,
Hometown Connections is
the utility services
subsidiary of the American
Public Power Association
(APPA).

APPA is the not-for-profit
service organization for the
nation's more than 2,000
community-owned electric
utilities serving more than
46 million Americans.

Hometown Connections is a
national resource for APPA
members as a trusted
provider of guidance and
quality products/services.

Through Hometown
Connections, APPA
members gain access to
discount pricing from the
industry's leading vendors,
as well as consulting
support in the areas of
organization assessment,
strategic planning, market
research, and workforce
solutions.