

Integrated Solutions for Public Power

ENGINEERING & OPERATIONS CUSTOMER CONNECTIONS BUSINESS & FINANCE SYSTEM IMPROVEMENT

The utility services subsidiary of the American Public Power Association (APPA), Hometown Connections is a national resource for community-owned utilities to obtain sound advice and quality products/services from a trusted entity with public power's best interests in mind. Hometown Connections provides APPA members with access to discount pricing and integrated utility information systems from the industry's leading vendors, as well as consulting support in the areas of organization assessment, planning, and staffing.

ENGINEERING & OPERATIONS



Bringing the Benefits of New Technologies to Public Power

The integrated products and services offered through Hometown Connections in support of utility Engineering & Operations include AMI, outage management systems, SCADA/distribution automation systems, GIS systems, engineering analysis software, operations management software and cyber security.

CUSTOMER CONNECTIONS



Empowering the Community with New Information and Tools

The companies partnered with Hometown Connections enable a public power utility to collect and deploy data to respond quickly to outages or inquiries, keep customers informed of system events, let customer research drive utility program design, and empower customers to understand and manage their own electricity consumption.

BUSINESS & FINANCE



The Right Systems, Strategies and People for Today's Marketplace

Hometown Connections joins with public power's leading consultants and software providers to deliver cost of service studies/rate design, CIS/billing, financials, workforce solutions, and energy risk management.

SYSTEM IMPROVEMENT



Applying Public Power's Best Practices to Each Utility

Based on experience addressing utility operations with more than 800 public power utilities, the staff of Hometown Connections and its partners provide support, consulting, facilitation, and information needed to maintain a high level of service quality and system performance. Consultants partnered with Hometown Connections offer APPA members such essential support services as customer & employee research, guidance for utility financial policies, and temporary workforce solutions.

Hometown Connections Marketing Network

- Alabama Municipal Electric Authority
AMP
Crawfordsville, Ind.,
Electric Light & Power
- Electric Cities of Georgia
- ElectriCities of North Carolina
- Florida Municipal Electric Association
- Illinois Municipal Electric Agency
- Indiana Municipal Electric Association
- Kansas Power Pool
- Kentucky Municipal Utilities Association
- Michigan Municipal Electric Association
- Missouri Public Utility Alliance
- Missouri River Energy Services
- Municipal Electric Systems of Oklahoma
- Nebraska Municipal Power Pool
- Northeast Public Power Association
- Piedmont Municipal Power Agency
- Tennessee Municipal Electric Power Association
- Texas Public Power Association
- Thomas E. Nanney—Tennessee
- Walter R. McGrath—Northeast

PRODUCTS AND SERVICES



Elster *Smart Meters and Mesh Network AMI*

Integrated electric/water/gas advanced metering infrastructure built on wireless mesh technology for public power utilities of all sizes



ElectSolve *Meter & Operational Data Management System*

Integration platform for data collection systems such as AMI/AMR, SCADA, GIS, CIS, & OMS



Survalent Technology *SCADA Systems*

From entry level turnkey packages to comprehensive solutions



Milsoft Utility Solutions *Smart Grid Software*

OMS/GIS/IVR and engineering analysis software



N-Dimension Solutions Inc. *Cyber Security*

Products and professional services to address threats, regulations, and best practices



Consert *Intelligent Load Management Solutions*

Wireless, real-time, 2-way load management for residential/small business accounts



Cogsdale Corporation *Customer Information Solutions*

User-friendly, smart grid-enabled billing and financial software



Enercom, Inc. *Online Energy Audits and Calculators*

Customer-friendly, personalized energy analysis services



SDS Research *Customer & Employee Research*

Comparative industry benchmark data measuring satisfaction, loyalty, and value



Utility Financial Solutions, LLC *Cost of Service Studies/Rate Design*

Cost of service study, rate design, and financial planning for electric, water, wastewater, and telecommunications



Mycoff, Fry & Prouse, LLC *Strategic Power Placements*

Temporary workforce solutions with retired power professionals



The Energy Authority *Energy Risk Management Consulting Services*

Education and assessments for managing energy and credit risks



Hometown Connections *Performance Management*

Unbiased assessment of utility operations and management facilitation



Panamax, TESCO, UtiliCor *Whole Home Surge Protection*

Surge protection devices at national discount wholesale pricing

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Owned by Public Power, Hometown Connections is the utility services subsidiary of the American Public Power Association (APPA).

APPA is the not-for-profit service organization for the nation's more than 2,000 community-owned electric utilities serving more than 46 million Americans.

Hometown Connections supports APPA members by securing national group pricing and service arrangements from leading industry suppliers.